

Instructions for your visit

We look forward to welcoming you to an event of the Bayerische Staatsoper. Please observe the following instructions so you can enjoy your visit nice and relaxed, safe and secure. Contact us any time if you have any questions.

- The most important first – **look forward to the time with us!**



- **Admission to each event is 60 minutes before the start of the performance.**

With a capacity of 50 seats you can access the Nationaltheater via main entrance. Should the capacity be expanded you can access via the entrance to the Freunde-Foyer (Alfons-Goppel-Straße) or via the main entrance. In this case please see your ticket for your entrance. The access to the Allerheiligen-Hofkirche is as usual (main entrance). During the admission and in the building please always maintain **sufficient distance** from other persons (**at least 1.5 meters, but 2 meters are better**).

- There are no personalised admission controls. Please note that as the purchaser of the tickets you are obliged to be able to name those attending the event at all times. Please also pass on these visitor instructions accordingly.



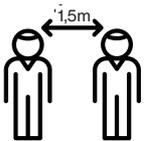
- Our **theater catering** has **reopened** and appears in new splendor: in the parquet floor on the right, our new bar „Rheingold“ welcomes you with considerably more seating. Please note that the consumption of food and drinks is only allowed at one table and that there is only one household at a table. **Please reserve a table in advance via our theatre catering.**



- **Please only visit us if you are healthy.** If you feel symptoms or your immune system is weakened by a previous condition, we would ask you with a heavy heart to please stay at home – otherwise we very much look forward to seeing you! If you have had contact with a person with COVID-19 in the last two weeks or if you yourself have been tested positive for the virus, you may not attend either. Please use our ticket exchange (kartenboerse.staatsoper.de) if you cannot use your ticket for the reasons named above.



- **Please wear a mouth-nose covering continuously – at your seat as well. We have to kindly ask you to also wear your mouth nose covering during the performance as protection for others.** Please move only “back-to-back“ in the rows past each other. If wearing a mouth-nose covering is not possible or tolerable because of a condition or for health-related reasons, please wear a visor during your visit. As a precaution, we would like to point out that wearing a visor does not provide the same level of protection as a mouth-nose cover. Unfortunately visitors that cannot wear a mouth-nose covering or a visor may not attend. Please **do not use fans** either, to keep the spread of aerosols as low as possible.



- **Please sit on your assigned seat.** You'll find the seat number on your ticket. We would urgently ask you not to move to one of the free seats. Please also note that in the stalls and the balcony of the Nationaltheater other guests may sit directly in the rows in front of you and behind you; to the right and to the left there will be at least one free seat. You can find an exemplary seating plan [here](#) (there might be daily variances due to production-related causes).

At Allerheiligen-Hofkirche there is always one free row and three free seats between two parties.



- **Be a hygiene role model!** Needless to say you do of course know all the current hygiene rules, hygiene etiquette or similar advice providers. Thank you for acting as a role model; others will follow your example. And our front of house team will open the doors for you, so you get to your seat without touching any handles.

- **Enjoy your visit!** We're delighted that you are here with us again. Let's spend a relaxed and enriching time together!

Further questions are answered at www.staatsoper.de/en/visit.

The Bayerische Staatsoper Team

Visitor Communication of the Bayerische Staatsoper

T +49.(0)89.21 85 10 25 (Mo-Fr 10am-6pm), besucher@staatsoper.de